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From Procrustes to Proteus: Trends and practices in the assessment of education research¹

This paper is a reflection on an area of particular interest in the current research environment, but which has not yet been explored satisfactorily in the education literature: the evaluation of educational research. The particular focus is on the United Kingdom context, but the paper is informed by comparative evidence from six countries (gathered through analysis of policy and administrative documents, literature review, informal discussion, and written requests for information from key persons). It identifies eight recent trends in the evaluation of education research (from performance-based funding and institutionalisation of assessment, to the de-sensitisation of research assessment) and it explores the benefits and perils of three types of assessment procedures (peer review, bibliometrics, economic metrics) as they operate at a micro, meso and macro level. The paper argues that current evaluations of educational research (particularly those aimed at supporting funding decisions) tend to operate from an instrumental standpoint that largely ignores the epistemic specificity of the various fields, modes or genres of research, the assumptions about knowledge with which they work, and the cultural and social dimensions of research evaluation as a practice.

Keywords: research assessment, evaluation, research policy, metrics, peer review

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The current context of research evaluation

Several initiatives for reforming research assessment in the UK were made public in 2006. The Chancellor's budget statement, in March 2006, announced "plans for radically simplified allocation of the research funding that goes direct to universities" (HM Treasury, 2006a). The plans were outlined in the "Science and innovation investment framework 2004-2014: next steps" (HM Treasury, 2006b): "recognizing some of the burdens imposed on universities by the existing Research Assessment Exercise (RAE), the Government has a firm presumption that after the 2008 RAE the system for assessing research quality and allocating 'quality-related' (QR) research funding to universities from the Department for Education and Skills will be mainly metrics-based" (p. 3). A follow-up consultation was launched by the DfES later that year (June 13, with a deadline of October 13) and concentrated on five possible funding models for STEM (Science, Technology, Engineering, Mathematics and Medicine) subjects, all based on indicators of external research income (DfES, 2006a). Questions were also asked about which metrics may be appropriate to the assessment of arts, humanities, and social science subjects. For such subjects, a "basket of metrics" was suggested in Appendix 2 to the consultation document (DfES, 2006a), including the following potential measures: input metrics - research grants and contract income; volume metrics: PhD completions and staff; quality and output metrics: bibliometrics, user impact, peer esteem, Research Council evaluation; institutional assessment. An expert group set up by HEFCE (Higher Education Funding Council for England) and AHRC (Arts and Humanities Research Council) to investigate the use of metrics in arts and humanities noted that there were no clear-cut differences between STEM and A&H subjects in terms of research assessment, and concluded that peer review should be preserved in the assessment of research in those fields, but that metrics were also needed for research management (with the caveat that bibliometric indicators were still underdeveloped and that conventional metrics do not capture non-traditional forms of research and research outputs). The group proposed that the following indicators were considered: research outputs; research infrastructure expenditure and other funding of the research environment; wider social, cultural and economic significance of the research process; PhD completions per research active member of staff; peer-reviewed external research income; esteem indicators (HEFCE/AHRC, 2006).

In preparation of its response to the DfES consultation, the Economic and Social Research Council launched its own consultation, with 4 September 2006 as the deadline. ESRC's questionnaire prompted potential contributors to distinguish between forms of research

assessment according to their main purpose (quality assessment vs. funding allocation), and asked for specific “appropriate” metrics for each form (ESRC, 2006).

The responses to the consultation (287 received by the DfES, more if the individual responses incorporated in the joint submissions, such as that of Research Councils UK, are also counted) varied in scope, focus, and depth. While the British Academy and the Royal Society rejected the proposed metrics-based system in favour of peer review (British Academy, 2006; Royal Society, 2006), the Research Councils welcomed the initiative in general terms, but cautioned against a rushed introduction of simplistic metrics before the future role of QR funding is clarified (RCUK, 2006a). In its response to the ESRC consultation, the British Educational Research Association (BERA) had also expressed concern about a simplistic approach to metrics, and supported “a basket of metrics plus a light touch peer review” (St.Clair, 2006, p. 22). Other responses accepted the need for more significant changes, but argued for alternative models of funding and assessment; for example, the Wellcome Trust saw income metrics as appropriate for funding allocation within the discipline of biomedical research, but not for other levels of assessment (international quality assessment and institutional-level assessment) or for non-STEM subjects (Wellcome Trust, 2006). Universities UK also rejected a system based on income metrics, in favour of a combination of discipline-tailored indicators, with added “quality depth”, and expert assessment; it also called for debate around the principles underpinning the funding and assessment system and for the preservation and consolidation of the dual support system (Universities UK, 2006).

The reaction of the government went partly against the grain of the consultation responses. It announced the setting up of a double assessment system: expert-monitored metrics (research income, postgraduate students and bibliometrics) for science, engineering, medicine and technology (STE) subjects from 2009; and a rating system using a combination of metrics (research income and postgraduate students, but no bibliometrics) and light-touch expert review, for all other subjects (including mathematics), from 2013/2014 (DfES, 2006b).

This paper considers the assumptions underpinning these proposals in the wider context of international trends in research assessment. It then outlines the three types of assessment procedures (peer review, bibliometrics, economic and financial metrics) that were at the core of the debates surrounding the research assessment consultation, and reviews their potential benefits and limitations. Finally, it suggests that much of the recent debate around these procedures (and

the government's proposals) remained within an instrumental framework that tended to reduce research to its production aspects, and evaluation to quantification of performance.

Unpicking current discourses of research assessment: eight problematic issues

The emphasis on research assessment in the public arena is not peculiar to the United Kingdom. Throughout the world, researchers are urged by a variety of agencies, and with particular insistence by governments, to be more accountable for their work, to contribute to, and/or endorse, a public set of criteria by which to be held to account, and to participate in the fine tuning of technologies for research assessment.

Part of this sense of urgency is given by a shift in the frame of reference for research assessment, from traditional concerns with scientific worth and contribution to the advancement of the discipline, towards considerations of quality, productivity, performance, economic efficiency, impact and use, feasibility, and capacity. As such, research evaluation (either *ex ante* or *ex post*) is expected to satisfy with equal efficiency the needs of a variety of (more or less traditional) contexts and agencies: from publishing, refereeing and editing, awarding degrees and titles, and employment, promotion and career development; to funding decisions, including the distribution of public funds for research (regionally and nationally); and to systematic reviewing and the use of research in practical settings and in policy formation.

As illustrated in Table 1, these developments have been accompanied by a process of specialisation and stratification of assessment into macro (international, national, multidisciplinary, and disciplinary), meso (organisations, research units, programmes) and micro (teams, individuals, projects, products and outcomes) levels. Read horizontally, Table 1 gives a description of how specialised these levels are becoming. They vary in scope (unit of evaluation), rationale (implications and utilisation of evaluation outcomes, and the types of decisions that they are expected to inform), agents (agencies and individuals involved in commissioning, monitoring, and carrying out the evaluations - these may not necessarily be one and the same for any particular evaluation), and strategies. Read vertically, Table 1 illustrates the stratification of assessment, by showing how the different attributes of research evaluation may vary as we move from the macro to the micro level of evaluation.

Table 1. stratification and specialization of research evaluation

<i>Level</i>	<i>Scope</i>	<i>Rationale</i>	<i>Evaluator</i>	<i>Strategies & procedures</i>
Macro	international, national, multidisciplinary and disciplinary	policy and strategic decisions; resource allocation; field identity and status	international organisations, professional associations, funding bodies	bibliometrics, economic metrics, expert descriptions, scenarios, peer review, consensus conferences, consultation, public debate
Mezo	organisations, research units, programmes	allocation of funds within organisations; management decisions; human resources decisions; organisational identity, competitiveness and prestige	national strategic bodies; funding bodies; quality assurance and audit bodies; professional evaluators; management; external evaluators; public; media	rating; peer review; bibliometrics; economic metrics; international standards; accreditation; impact and use studies; benchmarking; total quality management; advisory boards; case studies
Micro	teams, individuals, projects, outputs, and outcomes	access to funds; publication; career and professional status; awards and recognition; decisions on: implementation, follow-up, dissemination, reviewing etc.	peers; human resources departments; management bodies; professional associations; grant awarding bodies; editors and referees; users and partners; public, media	peer review; human resources management; case studies; public debates

This section will unpick some of these developments by highlighting eight trends in research evaluation and research at the international level that – despite their spread and their consistency with other aspects of research policies – may in fact be highly problematic. The analysis is based on comparative evidence from six countries, gathered through analysis of policy and administrative documents, literature review, informal discussion, and written requests for information from key persons. It will not seek to provide a historical account of their evolution and the factors contributing to it, but, rather, it will be aimed at a snapshot of the current landscape of research evaluation in Britain and internationally. Obviously there are other ways of describing this landscape, but the eight issues outlined below will suffice to show that the aspirations towards increased efficiency, accountability, management principles, and quality assurance, mostly taken for granted in the recent debates about research assessment, may be a double-edged sword when it comes to nurturing sound, viable research cultures.

1. Performance-based allocation of research funds and externally-defined indicators

Most developed countries have already implemented, or are currently investigating the feasibility of such initiative, systems and procedures for performance-based allocation of funds for research. Throughout the 1980s-1990s, an important component of reforms of public sector financing in the UK and elsewhere was the introduction of devolved management accompanied by increased selectivity and concentration, and a move from negotiated budgets to “performance budgeting”². Based on the assumption that “institutional management (principally rectors, presidents, and deans) are rational actors, and that they maximize whatever is rewarded” (Johnstone, 1998, p. 20), performance budgeting introduced criteria other than the number of students and of staff in the allocation of public budgets (e.g. external research income, postgraduate completions, and peer-reviewed quality assessments), presumably in an attempt to disincentivise institutions from expanding the volume of their activity to the detriment of its quality. This has sometimes been institutionalised as periodical research assessment exercises based on peer review and/or on metrics. While there may have been an input from professional and research communities to the development of the indicators and criteria used in these exercises, they tended to be the subject of centralised decisions and to reflect current policy moods and priorities and external quality measures (see Slowey, 1995). The UK Research Assessment Exercise epitomises this trend and, for some, its advent was related to the country’s self-assumed role as a herald of New Public Management principles and practices in Europe (Leisyte *et al*, in Kehm and Lanzendorf, 2006, p. 17)³.

2. Pressure towards increased transparency and accountability

Recent decades have brought pressures towards increased accountability of researchers and research units to funders of research, users, and taxpayers, accompanied by detailed reporting and well-documented audit trails. For Ranson (2003) this amounted to a “revolution in accountability”, to the extent that accountability structures ceased to be “part of the system” and tended to become “the system itself” (p. 460). At the core of this so-called “revolution” was a gradual shift from traditional forms of professional accountability to forms of neo-liberalism based on partnership privatisation and strengthened corporate power. This entailed changes in the

² See for example the 1991 White Paper “Higher Education - A New Framework” (Cm 1541) and the 1992 Further and Higher Education Act.

³ See also the reporting of the performance of the “research base” in the PSA target metrics, covering inputs (including expenditure on research), outputs (including people and publications), outcomes (research recognition, citations; training and research quality); productivity - financial (outputs and outcomes related to inputs) and labour (outputs and outcomes related to other measures); and people (research capacity) (OSI - DTI, 2007).

concept of accountability, from its meaning as “communicative reason” to hierarchical answerability or “holding to account”, as well as in its structures, mechanisms, and regulation. The 1997 Dearing Report in the UK endorsed the move towards increased accountability of higher education institutions to public bodies and stakeholders through public evaluations based on “externally decided benchmarks and indicators” (Leisyte *et al*, in Kehm and Lanzendorf, 2006, p. 27). Despite the good intentions peppering its development, the ensuing high-stakes accountability regime, with tight targets and monitoring, and close focus on performance, affected research communities and research institutions in profound and often “perverse” ways. Perhaps the most evident danger is that it becomes internalised in practice, to the extent that transparency is obfuscated by rhetorical fabrication; intrinsic excellence subsides in favour of an obsession with external effectiveness (e.g. meeting targets, creating wealth, gaining competitive advantages); and professionals are redefined as “service deliverers”.

3. *Institutionalisation of research evaluation*

Over the past 20 years many countries have increased the amount of regulation around the assessment of research quality, not only for the purpose of management and quality assurance, but also to inform the distribution of public resources for research. To this aim, various dedicated structures have been created or consolidated and embedded in public research funding and governance systems. Table 2 illustrates this with examples from Europe, Australia and New Zealand. Some countries show a definite commitment to national assessments (with the corresponding structures already in place – e.g. the UK, New Zealand), whilst others only indicate a gradual shift towards more formal evaluations of research quality, volume, impact, and relevance (Australia, France, Denmark, the Netherlands):

Table 2. Institutional formalisation of public research evaluation⁴

<i>Country</i>	<i>Core public research funds allocated on the basis of:</i>	<i>Institutional formalisation of public research evaluation</i>	<i>Examples of evaluations of public research for purposes of project and programme funding</i>
Australia	National assessment of research quality and impact, still being trialled (announced in 2004 as a replacement for the previous research block funding scheme, based on educational and research volume). 6-year cycle.	Research Quality Framework (Australian Government, Department of Education, Science and Training): peer review and some metrics; 5-point scale	Competitive grants programmes – National Competitive Grants Program, Australian Research Council; National Health and Medical Research Council; Performance management frameworks (e.g. that of the Commonwealth Scientific and Industrial Research Organisation).
Denmark	Educational volume combined with performance-based assessments; move towards more formalised quality and relevance assessment, combining self-assessment with periodical external review	Danish Council for Research Policy's "Tool for assessing research quality and relevance"; the Danish Councils for Independent and for Strategic Research; The Danish Research Coordination Committee	Competitive programmes – Danish Scientific Research Councils; the Danish National Research Foundation
France	Volume (4-year contracts) and performance – recent move towards allocation based on external evaluation	Institutionalisation of evaluation and articulation of criteria and procedures are in progress - the Agency for the Evaluation of Research and of Higher Education (created 2006) replaced the former CNER (National Committee for Research Evaluation), the CNE (National Committee for the Evaluation of Public Scientific, Cultural and Professional Establishments), and the MSTP (ministerial scientific, technical and pedagogical mission).	Project funding by the National Agency for Research (established 2007)
Netherlands	Traditionally, allocation based on educational volume. Recent move towards a hybrid system that includes quality, productivity, relevance and vitality assessment: 3-year cycle of internal evaluations and 6-year cycle of external evaluation.	A Standard Evaluation Protocol between KNAW – Royal Netherlands Academy of Arts and Sciences; NWO – Netherlands Organization for Scientific Research; and VSNU – Association of Universities in the Netherlands - proposes periodical self – assessment plus external validation.	Seven Research Councils under the umbrella of the NWO
New Zealand	Allocation based on educational volume was superseded by performance-related allocation informed by a national assessment exercise (2003; 2006; 2012)	Quality Evaluation (through peer review of "evidence portfolios" submitted by institutions) for the distribution of the Performance-Based Research Fund (Tertiary Education Commission). In addition to QE (weighted at 60%), the allocation of the PBRF considers research degree completions (25%) and external research income (15%).	Competitive awards - Foundation for Research, Science and Technology; the Health Research Council of New Zealand, etc.
United Kingdom	Though traditionally based on educational volume, now mostly quality-related (ex-post evaluation through informed peer review). Since 1986, periodical national assessment exercise (1986, 1989, 1992, 1996, 2001, 2008).	Research Assessment Exercise, based mostly on peer review (Higher Education Funding Councils). Move towards a metrics-based system (from 2009).	Competitive grants from the Research Councils (dual support system), charities, British Academy, etc.; calls for tender from government departments and agencies.

Universities UK, based on evidence from Geuna and Martin (2003, pp. 277-304), claims that "the UK has developed one of the most advanced research evaluation systems in Europe" (UUK, 2006, p. 3). The extent to which an assessment regime such as the UK RAE has benefited policy-making and research is however open to debate, but I shall not engage with either argument here.

⁴ This mode of presentation was inspired by Geuna and Martin (2003), p. 41.

In the case of education research in the UK, tighter assessment regimes seem to have stoked already smouldering criticisms of research communities and of their outcomes. The Research Assessment Exercise arguably contributed to stirring debates about the aims and value of education research and to maintaining a sense of unease and apprehension in research units throughout the country (particularly in those departments who fell immediately under the post-RAE 2001 funding threshold, such as those rated 3b, and were not beneficiaries of HEFCE's subject-related "Capability Funding"⁵, either – see Dadds and Kynch, 2003). The troubled public recognition of education research throughout the 1990s, following high-profile interventions from OFSTED (Tooley and Darby, 1998), the DfEE (Hillage et al, 1998), David Hargreaves (1998), Charles Clarke (1998) or David Blunkett (2000), made it difficult to campaign for the future of research in the field (see the activity of BERA and of its presidents and officers, as well as other interventions, such as Hammersley, 1997, analysed in Oancea, 2005).

The assessment regime has been however not only a source, but also a target of criticisms. Puxty *et al* (1994) and Humphrey *et al* (1996) described it as a "surveillance system", with dire consequences for academic freedom, autonomy in research, and vitality of research cultures throughout the country⁶. Such criticisms, and the tension and feelings of apprehension with which each assessment exercise had been expected, were very public and have created a rather paradoxical situation within the boundaries of official discourses of research assessment: the recent intensification of formal research assessment in the public domain, it seemed, had somehow failed its own standards of accountability, effectiveness and public endorsement. In the UK, this situation stimulated calls for reform of the assessment system (see the Roberts Review, 2003; Royal Society, 2003; House of Commons Science and Technology Committee, 2003).

⁵ "Capability funding" was created for subjects with emerging research cultures on condition of submission of "acceptable" research strategies: nursing; other studies and professions allied to medicine; social work; and art and design.

⁶ Some argue that education was one of the worst hit subjects post-RAE 2001. Figures produced by the Association of University Teachers show that education, together with environmental studies and business and management studies, topped the charts in terms of percentage of units to receive no funding after RAE 2001 (60.09%) (AUT, 2003). The figure must be interpreted with caution, though, as it does not take into account the number of submissions and the characteristics of the field and of the infrastructure and staff involved. For an analysis of the results of RAE 2001, see Oancea, 2004.

4. Specialisation (professional, methodological) of research assessment and the emergence of assessment expertise

The aforementioned trend towards formalisation and institutionalisation of research evaluation cuts even deeper than the creation of dedicated structures, agencies and mechanisms and their eventual integration into national evaluation systems. It also entailed moves towards formally agreed explicit assessment criteria, standards, and quality thresholds, and towards detailed reporting of research “performance”, at national and international level, accompanied by a complex statistical apparatus. Such approaches presuppose the commensurability and comparability of research “performance” over time, between countries, and between fields or subfields and modes of research, as well as widespread acceptance of evaluation as a legitimate component of the overall research environment and of the everyday life of academic communities. At the same time research assessment has become increasingly specialised, employing a plethora of evaluation experts supported by an ever growing corpus of theoretical, methodological, and administrative literature and documentation (including dedicated journals, handbooks, and detailed guidebooks and regulatory documents).

5. Mismatch between economic & strategic, and professional & academic, indicators

However, the indicators used and the practices preferred in various evaluations of research are eclectic, reflecting the multitude of interests and demands that compete in setting the boundaries of accountability in research activities, rather than the nature of these activities themselves and of the particular forms of knowledge to which they contribute. The disjunction between economic and strategic criteria and indicators, and professional and academic ones, is particularly poignant. There is an implicit acceptance that indicators derive from incompatible discourses, and that therefore they cannot act as mediators of intrinsically problematic communication processes (e.g. between funders and researchers, between policy-makers and researchers, between administrators and academics).

6. Leaning towards peer review in micro evaluations, and metrics in meso and macro

A trend, the consequences of which are not yet clear, is that of the polarisation of research assessment strategies according to the level of decision that they serve and the scope of the evaluation process involved. As such, in evaluations at the micro level (e.g. for publication, awarding degrees, project funding, etc.) and in professional contexts, peer review is still the preferred and most trusted strategy; while at the level of external evaluations of research units, or at the regional, national and international levels, quantitative procedures tend to take precedence

(see Table 1). As we move from internal evaluations, professional contexts, and small-scale assessments towards external evaluations, administrative and policy contexts, and large-scale reporting, productivity, competitiveness and medium-term impact become core values of research assessment. Even countries with long tradition in the use of peer review at meso and macro levels, such as the United Kingdom, are currently attempting to increase the reliance on metrics in research assessment, perhaps in the hope of balancing stronger intervention of the state in research arenas with what is presented as a gain in “objectivity”, consensus, and legitimacy.

7. Diversification and variation of modes, criteria, procedures, and agencies of research evaluation

As Table 2 indicates, most of the countries considered in the study reported here have a multitude of institutions organising and carrying out evaluations of research, as well as a growing diversity of procedures and criteria. As a consequence, a particular research project, research unit, or network may find itself the object of a wide range of different evaluations, often simultaneous (Frederiksen *et al*, 2003, p. 150). The recent consultation concerning the post-RAE 2008 assessments in the UK reflected this situation quite clearly; similarly, in France, the former National Council for Research Evaluation (now part of the Agency for the Evaluation of Research and of Higher Education) commented on the tendency towards multiple evaluations: “Having multiple evaluations should enrich our understanding, as it involves diverse judgements taking into account a variety of dimensions of research. However, there is no cross-evaluation in place to ensure the coherence of the results” (CNER, 2003, p.49, my translation).

The strategies, criteria, and potential impact of research evaluation are prone to a degree of variation, as we move from one particular context to another. For example, the size of the national research community and the volume of research can play a significant role in determining the success of one or other research assessment model in a country. In countries where the research community is very small, its tight internal connectedness may undermine peer review processes (see for example Frankel and Cave’s, 1997, comments on central European states), and a system of metrics may have wider support. The variation becomes, however, more problematic when the status and agendas of the agencies commissioning and carrying out the evaluation have a strong impact on its actual shape and direction. This may carry great potential for conflict, for example if there is (unresolved) tension between the agenda of these agencies and that of those under evaluation, or if the evaluations of different agencies favour and thus incentivise different approaches to research.

8. *De-sensitisation of research evaluation*

Another source of concern is that the diversification of evaluation, described above, tends to remain external to the intrinsic diversity of disciplines, fields and modes of research. National and regional research assessment strategies have a rather low level of disciplinary sensitivity. This can partly be explained through shifts in the disciplinary space itself, such as the tendency towards cross-disciplinary hybridisation (see Dogan and Pahre, 1990; Thompson Klein, 2004) and complex patterns of specialisation (i.e., narrower substantive coverage but wider theoretical and methodological palettes). Nonetheless, this may well have more to do with policy-originated pressures towards reducing the distance between the social and natural sciences in evaluation (see CNER, 2003, p. 26, for the French context), often in a poorly disguised attempt to extend standards and practices of assessment that are accepted in the natural sciences to the social sciences (see for example the STEM-inspired metrics proposed for the UK system).

Even more striking is the low sensitivity of strategies and criteria for public assessment to differences between the modes of research under evaluation, to their nature, aims and claims – see e.g. the transfer of criteria from traditional definitions of ‘basic’ research towards applied and practice-based research (see also Oancea and Furlong, 2007). This is cause for concern for many who believe that research evaluation systems should develop contextually, taking into account the social and organisational processes among which knowledge is generated (Hansson, 2002, p. 15).

The myth of the perfect indicator

Much of the public debate, surrounding the Research Assessment Exercise and its implications for education research in the UK, as well as the consultation concerning the announced shift to a metrics-based system (DfES, 2006), has focused on choosing the right combination of techniques and indicators and weighting their benefits and limitations. Expert assessment through peer review, and quantitative models based on a wide range of metrics (e.g. bibliometrics, technometrics, economic metrics, sociometrics), were the two main contenders (perhaps combined, in an eclectic model). Other possible approaches, such as case studies and prevision models may have been mentioned, but never considered a viable alternative (one of the few examples of introducing case studies to public debate as a serious contender, on a par with bibliometrics, peer review and economic indicators, is a 2006 UK Evaluation Forum report on

assessing medical research). Perhaps not surprisingly, even less mainstream solutions⁷ never made it into the public debate in any notable way; there has been little – if any – mentioning of, for example, historiographical, or critical evaluation. Instead of exploring such alternatives, the problems identified in connection to each individual approach (e.g. bibliometrics or economic metrics) prompted even more concentrated efforts to find and refine “perfectly” reliable indicators (see the five possible models of research funding based on external research income indicators offered for discussion by the 2006 DfES consultation paper). With the focus firmly on the technical detail of public assessments of research, the basic assumptions of the current assessment regime were in fact preserved.

This section will outline briefly the three main contenders – peer review, bibliometrics, and economic metrics -, and the weighting of their advantages and disadvantages that was at the core of recent debates about research assessment in the United Kingdom.

Peer review

Peer review is still the dominant procedure in research assessment, particularly at the micro and meso levels. It has long established roots in academic practice and academic traditions, and it benefits from the wide support and trust of the research community. Its origins can be traced back at least to the mid-seventeenth century, when, after the establishment of the Royal Society in Great Britain, the first editor of *Philosophical Transactions*, Henry Oldenburg, insisted that each article was reviewed by experts in the field prior to publication. The use of peer review was extended in the USA from publication decisions to the assessment of research proposals as early as the first half of the 20th century, when the National Advisory Cancer Council (1937) was authorised to evaluate applications for research funding (Cerroni, 2003; Hackett and Cubin, 2003, p.3). Nowadays, peer review is perhaps the most widespread procedure for the assessment of academic papers, proposals, and reports, and has developed into a variety of forms, from traditional expert judgement to strategic evaluations (such as those developed by the European Commission for its Framework Programmes) and to “informed peer review” (i.e., expert assessment that draws on a range of quantitative indicators)⁸. To this day, the Royal Society remains one of the most fervent advocates of peer review; an enquiry group of the Royal Society

⁷ E.g. the Witness Seminars approach, based on methodology developed by the Institute of Contemporary British History (UK Evaluation Forum, 2006, p. 19).

⁸ For an examination of different forms of peer review, see also Gibbons and Gheorghiou, 1987.

concluded in 1995 that peer review is for science what democracy is for the good functioning of a country (Lachmann et al, 1995, p. 2; Royal Society, 2006).

Advocates of peer review see it as a means to ensuring the stability of a field⁹ and respecting “the structure and culture of scientific communities” (CNER, 2003, p. 46, my transl.). Their advocacy is based on a number of assumptions about the nature of peer review and of the relationships underpinning it, such as the benefits of a judgement based on competence and of parallel assessments of a single piece of research, and the independence of professional judgement from political agendas and state control. Peer review is generally seen as offering the advantages of effectiveness and efficiency, shared accountability, trustworthiness, fairness, detail, flexibility, and strategic value (Chubin, 1994; Kostoff, 1997, p. 9). Unlike other approaches to assessment, which work best at aggregate levels of data (e.g. citation analysis), systematic peer review “remains the best available method for assessing the quality of individual pieces of work” (UK Evaluation Forum, 2006, p. 21). It also helps protect the autonomy of the research enterprise, by creating a “bumper” zone between academe and the policy arena (Hackett and Cubin, 2003, p. 13), and has great potential to stimulate excellence in research and filter out weak proposals and outputs. Based on such considerations, the British Academy stated, in its response to the DfES consultation on the reform of research assessment, that “simplistic metrics” are a threat to research in the humanities and social sciences, and that in these fields “no alternative to peer review panels for assessing the quality and significance of outputs is credible” (British Academy, 2006, para 2).

While peer review may be a very rewarding process, this depends, however, on several pre-conditions. First, it presupposes a degree of agreement on what constitutes good research, on the basis of which to overcome the tensions inherent both to research and to its evaluation, such as those between transparency and confidentiality; effectiveness and efficiency; sensitivity (to fields and modes of research) and selectivity; innovation and tradition; confirmed merit and promise; methodological rigour and social solidity, and so forth (see Hackett and Chubin, 2003; Oancea and Furlong, 2007).

Second, in order to be effective at meso and macro level, peer review needs considerable resources to secure and manage the necessary investment of time at high levels of seniority. The

⁹ Hackett and Chubin (2003, p. 10) see peer review as the epitome of Kuhn’s “essential tension” between originality and tradition.

administrative burden can be considerable. A recent RCUK consultation on the efficiency and effectiveness of peer review in informing funding decisions by the research councils put forward several proposals for improving cost-effectiveness (RCUK, 2006b and c), including: larger multi-project awards; institutional-level quotes for grant applications; controlled resubmission (recycled proposals); and greater use of outline proposals. Also, the councils hoped, more emphasis may be put in the future on assessing the potential economic impact of the proposals to be funded (a “red herring for the ESRC”, according to BERA – St.Clair, 2007, p. 12). For many, the proposals rang alarm bells; they may amount to a “dangerous economy”, warned Sastry (2006), and end up sacrificing the distinctiveness of the Research Councils’ role in the national research environment for the sake of limited cost reductions. In addition, they may unduly tip the balance away from quality and towards efficiency, to the detriment of research capacity and research cultures across the country (a point made in relation to education research by BERA - St. Clair, 2007, p. 12).

Third, for peer review to work optimally, its organisation and conduct need to be almost flawless. However, it is in fact a rather opaque process based on mutual trust rather than formal check points, and errors or misconduct may pass unnoticed. For example, in choosing reviewers competence is key, but a “network” effect may also play a role (CNER, 2003, p. 47). Further, peer review entails a risk of bias. Often the “peers” are part of the same competitive market or niche for research, and so impartiality is not always easy to achieve (and equally, it is not always easy to prevent voluntary or involuntary data or theory “leaks”). The evaluation may be victim to a form of halo effect (for example, the so-called ‘Matthew’ effect was identified, according to which senior researchers from prestigious institutions may be favoured in the review process, even when it is purportedly ‘blind’ – see Johnes, 1994, p. 213; Kostoff, 1997, p. 13; Cerroni, 2003, p. 6); or it may be a strongly conservative process, to the detriment of new and interdisciplinary approaches and fields of research. Also, expert evaluations may be used strategically, to make education research more “useful” to policy – sometimes to the detriment of its educational value (see for example the push, in the USA, towards tackling “what works”-type questions through experimental designs, particularly RCTs, the “golden standard” in research).

Finally, the predictive power of peer review, in terms of citation success and potential impact, is low. For example, many studies, which compared the conclusions of peer review of articles proposed for publication with the number of citations received by the published article over a period of time, invariably found only weak correlations.

Nonetheless, much of the above concerns about peer review fail to fully acknowledge the fact that its main function is not to ensure stakeholder consensus or to provide accurate predictions of future performance, but to preserve professional autonomy and stimulate excellence from within the research communities.

Bibliometrics and technometrics

Bibliometrics (focused on publication outputs) and technometrics (focused on patents) are relatively new inventions.¹⁰ They rely on quantitative indicators of research productivity, often drawn from large-scale dedicated databases (e.g. Thompson ISI¹¹; Ulrich¹²; ERIC – Education Resources Information Center, in the USA; BEI – British Educational Index, in the United Kingdom; FRANCIS, a 1972-created French multidisciplinary database for the social sciences and humanities; other local and specialised databases¹³, etc.). The indicators can be descriptive (indicators of research productivity, volume and recognition, such as the number of publications or of citations) or relational (indicators of interaction, co-operation, and cohesion of a field or research community, e.g. co-authorship, co-citation analysis, co-classification, co-nominalization) (for a detailed presentation see Gauthier, 1998). Nowadays, the field of bibliometrics is in constant international expansion. The four main publications in the field (*Scientometrics*, *Research Policy*, *Science and Public Policy* and *Research Evaluation*) are subscribed by most large academic libraries. Research evaluations across levels, fields, and countries are increasingly incorporating such indicators, particularly in STEM subjects (as Braun, Glänzel and Grupp anticipated in 1995), but also in the social sciences, though to a smaller extent (see Glänzel, 1996), while attempts are being made to develop new indicators that overcome some of the weaknesses traditionally associated with bibliometrics (see Bell, 2005).

¹⁰ For example, the more comprehensive term “scientometrics” entered public use only after the establishment of the eponymous journal, in 1979.

¹¹ A selective database that relies on criteria such as citation impact to index a limited number of publications of the almost 70000 relevant periodicals that are currently available worldwide. It was initiated in Philadelphia in the 1960s (1963, for natural sciences; 1975, for humanities; 1979, for social sciences) and indexes over 5000 science journals, 1700 social science journals (plus references from around 3300 journals of cross-disciplinary relevance), and 1000 (plus 7000 cross-references) arts and humanities periodicals.

¹² A comprehensive bibliographical database of periodicals created in 1932 in the USA and based on criteria such as periodicity and audience, rather than quality and citations. The main target audience is composed of libraries and publishing houses, rather than research units, and as a consequence the database includes mainly bibliographic and commercial information.

¹³ See also the debates around proposals for the creation of a European Social Science Citation Index (Gogolin et al, 2003; Botte, 2004) and of a European Citation Index for Humanities (European Social Foundation, <http://www.esf.org/>).

The rise of bibliometrics was historically fuelled by the aspiration towards objectivity and cost-effectiveness in research assessment. Bibliometric indicators were deemed a cost-effective instrument for policy, for strategic and tactical decisions at all levels, and for the positioning of an institution within a field or in a research environment. They also provided a neat and clear tool for mapping the research landscape of a discipline or a country, and for creating (comparable) profiles of research networks (for instance, RCUK claim that progress has been made by the research councils and the Office of Science and Innovation towards using bibliometric analyses at high levels of aggregation – “super unit of assessment” – RCUK, 2006, p. 3). Such maps and profiles not only describe concentrations and mobility of expertise, but they can also help identify patterns of collaboration, rivalry and competition in a field. Such expectations make bibliometrics very attractive to governmental and transnational (e.g. European, OECD) evaluations of research. For example, the response of the government to the 2006 DfES consultation on the reform of higher education research assessment and funding put forward plans to use bibliometric indicators as a core component of the metrics-based model for science, engineering, medicine and technology, but for the time being to contend with more traditional indicators and peer review in all other disciplines, for which reliable bibliometric measures “were yet” to be developed (DfES, 2006b). This was despite concerns from, for example, the Royal Academy of Engineering that the extensive use of bibliometric output data would be detrimental to a high proportion of “mode 2” applied research in the field (Royal Academy of Engineering, 2006, p. 5).

As was the case with peer review, the effective use of bibliometrics and technometrics also relies on a number of assumptions, such as: that the number of publications and patents is a valid estimate of R&D intensity in a discipline or a research unit; that the number of citations is a valid indicator of the impact or importance of a publication or piece of research; that mutual citations and co-citations are an estimate of intellectual connections between authors, research units, and fields of research, and so on (see Narin, 1994, Kostoff, 1998).

However, caution is needed when deciding whether bibliometrics offers the best set of indicators in particular exercises of research assessment, or whether it should be replaced by, or at least combined with, peer review or other procedures (e.g. external income metrics). If either of the above assumptions is challenged, or if the indicators are misused, a number of problems emerge (Adam, 2002). For example, though bibliometric indicators are essentially quantitative and do not purport to offer more than information on productivity and popularity/ citation impact, sometimes an abrupt jump is made from quantitative description to quality judgments, as it was the case with

some of the 1990s- early 2000s criticisms of education research in England. Similarly flawed is the use of journal impact factors to estimate the research performance of individual authors (Seglen, 1997; CNER, 2003) and even departments; citation counts are meaningful at higher levels of aggregation (Sastry and Bekhradnia, 2006), and, even so, they are not a proxy of research quality.

Using citation indexes for purposes outside those originally intended is problematic in any case (see Johnes, 1994, for an early analysis), and this may be one of the main weaknesses of hastily-used bibliometric measures. For example, a growing body of literature points out the shortcomings of such unwarranted use of, in particular, the ISI database. Such studies comment on its anglo-centrism (Johnes, 1994; Rey Rocha et al, 2001); its incompleteness, classification errors, and disproportion in the coverage of different disciplines (CNER, 2003, Seglen, 1997); its selection criteria, which tend to work to the disadvantage of emerging fields and beginning researchers (van Raan, 1997); its exclusions (books, conferences, electronic publications, ‘grey’ literature etc. – CNER, 2002); the lack of disciplinary sensitivity of its formulae for calculating indicators (e.g. using a 2-year period as the basis for calculating the impact factor, and thus failing to take into account the variable speed of citations accumulation and of obsolescence, as well as the specific patterns of publication – e.g. favouring monographs, fast succession of articles, or reports -, in different fields – Moed et al, 1995; Cerroni, 2003); and its indexing inconsistencies (e.g. in tracing changes of title and publisher for a given periodical; or in distinguishing between authors with identical surnames – CNER, 2003). Such problems are compounded by the natural variation in the citation behaviour of individual authors and by the inadequacies that may creep in the citation process: abusive or strategic citations (up to 10% of the total number of citations, according to Marx *et al*, 1999); selective citations, with recent works and literature reviews more likely to be cited than classics whose work has already become part of the “common knowledge” of a field (up to 40% of actual sources remaining uncited – Patsopoulos *et al*, 2005; Kostoff, 1998, Marx *et al*, 1999, MacRoberts and MacRoberts, 1989); erroneous citations (10-50% of total citations - MacRoberts and MacRoberts, 1989); self-citations (up to 10% - Marx *et al*, 1999); negative or critical citations; non-substantive and token citations, etc. Finally, publication patterns may vary for reasons that are not performance- or impact-related; for example, from one disciplinary or national context to another (MacRoberts and MacRoberts, 1989), from one period of time to another (Seglen, 1997), from one type and topic of research to another (the number of citations was found by Marx *et al*, 1999, to vary in direct proportion with the degree of currency of a research topic and in inverse proportion with

the degree of specialisation), as well as idiosyncratically (as an issue of the personal style of researchers– Lindsey, 1978).

Economic and financial metrics

This is a highly specialised field and this paper is not the place for going into a great depth of detail on such metrics. Nonetheless, due to the high profile they currently enjoy in the context of the recent debates about the future of research assessment in the UK, it is worth commenting on their benefits and limitations in relation to education research.

Generally, economic analyses informing research evaluation can rely on input or output measures, and support *ex post* judgements of performance, as well as forecasts and feasibility studies (Capron, 1992). The type and weight of the indicators and the formulae used in each case may differ considerably. Two of the most common approaches to such analyses are: cost-benefit and rate of return studies (employing techniques that compare financial estimates of net costs and benefits in relation to an initial time T_0); and production analyses (which attempt to provide an estimate of the value added by research on the basis of regression techniques using time series of outputs, capital, labour costs, and direct research expenses) (see e.g. Kostoff, 1997; Mansfield, 1980). A distinctive category of economic metrics are those concerned with estimating the economic and financial impact of research (rates of return). Various macro and micro economic models have been developed to this respect (e.g. Buxton *et al*'s, 2004, model for medical research, adopted by UK Evaluation Forum, 2006, covers cost savings, trained workforces, commercial developments, and wider technological and societal benefits); none has, however, gained general support.

Economic and financial analyses can be an effective means of monitoring investment in research and informing funding decisions, particularly in relation to technological research. However, they have limited accuracy in relation to “blue-sky”, long-term, historical and theoretical research (including research in the humanities and the social sciences), i.e. research where it is extremely difficult to anticipate and accurately estimate costs, timelines, and results. Further, they presuppose a rather linear relation between research quality, productivity, and added value, and work with an incomplete model of research and of research policy that does not account fully for their cultural, social, professional and practical dimensions. Through their emphasis on what is (economically) measurable and tangible, economic indicators can be rigid and conservative, and

their use – while striving for accuracy – may leave out societal benefits that are in fact crucial to the aims and nature of the research under evaluation (including here educational benefits – see the Dutch research assessment model’s efforts to incorporate qualitative assessments of societal impact) (UK Evaluation Forum, 2006, p. 32). Finally, any economic analysis for research assessment purposes will be confronted with classical problems of statistical reporting, such as the distinction causality/ correlation, and of accounting, such as ways of costing complex and developing processes, the measurement and quantification of “intangibles”, or the attribution of impact (see Mansfield, 1980; Kostoff, 1997; Piric and Reeve, 1997; Sastry and Bekhradnia, 2006; UK Evaluation Forum, 2006).

Like bibliometric indicators, economic and financial metrics are also subject to strategic use by those evaluated. They are likely to impact on the behaviour of those evaluated, by virtue of their status as privileged measures of performance informing funding and resource allocation decisions in research. Individual and collective actors can therefore be expected to develop strategies to improve their ranking along each indicator, rather than their actual activity. This is the so-called Goodhart’s law (1975), according to which pressures for control and target-setting can lead to the collapse of previously valid measures and thwart statistical regularities (Johnes, 1994; McIntyre, 1999).

Economic and financial metrics, and in particular measures of external research income (believed appropriate to STEM subjects), formed the core of the proposed move towards a metrics-based funding system in the United Kingdom. However, it is essential not to overlook the shortcomings of financial metrics, and the fact that each approach to research assessment may have its own applications that cannot be generalised to the entire system.

A Higher Education Policy Institute report (Sastry and Bekhradnia, 2006) explored the financial implications of the DfES proposals in more detail and concluded that, while the proposed metrics-based system would have the advantages of increased transparency, focus on research that is of public interest, and greater concentration of funding, it would come with considerable problems, without necessarily solving the old, RAE-related, ones¹⁴. For example, the authors argue, linking QR funding to grants income would be a costly process; the costs will be augmented by the need to finance extra data collection, expert check-ups and administration, as

¹⁴ Bill Rammell (2006) responded to the HEPI report by arguing that it oversimplified government’s proposals.

well as a separate arts, humanities and social sciences exercise. Further, the claimed stability of the system may not materialise, as metrics can be volatile and the new funding models (by putting pressure on Research Councils funding) can generate significant financial fluctuations for the institutions concerned. Finally, the proposed system is likely to impact both on the nature of the research carried out (e.g. inhibiting research that is irrelevant or hostile to the interests of the major funders; changing the nature of the bids put forward by institutions, perhaps towards more expensive projects, with the risk of “volume inflation”¹⁵) and on the non-research activities of an institution (e.g. potential negative effects on teaching; on employment patterns; on university policies) (Sastry and Bekhradnia, 2006, pp. 5-14; see also Royal Society, 2006, p. 5).

Questionable technicalities? The Procrustean drift in research assessment

The proposed reforms of research assessment in the United Kingdom (HM Treasury, 2006; DfES, 2006 a,b) are based on the hope that the “right combination” of (quantitative) indicators is achievable, and able to solve the problem of assessing research across disciplines in a cost-effective manner. The forthcoming RAE (2008) was expected to be an improvement on its predecessors by achieving better specification of criteria and better weighting of standards and objects of assessment, and by making greater use of metrics where thought appropriate (UK Funding Bodies 2005). Also, the RCUK proposals concerning peer review (2006b,c) went to great lengths to control and limit the conduct of what is traditionally a form of professional self-regulation.

An often neglected by-product of these processes, and of the trends outlined in the first half of this paper, is that the problems and dilemmas of research evaluation are gradually relegated to the domain of the technical. What is more, the public meaning of the “technical” itself has been shrinking over the past decades, to an ever closer approximation of instrumentalism. As argued elsewhere in relation to applied and practice-based research (Oancea and Furlong, 2007), the instrumentalisation of assessment also came with a narrowing of the “official” concept of

¹⁵ In its response to the DfES consultation, the Royal Academy of Engineering also expressed concern that “over-reliance on metrics based on institutions’ income ... has the potential to reward expensive research rather than good research” (2006, p. 5). By contrast, the Wellcome Trust felt that external research income was “an effective measure of excellence” in biomedical research, due to the particularities of the field; however, it cautioned against a resource allocation model that “value[s] different funders in different ways” (Wellcome Trust, 2006, p. 3).

*quality*¹⁶ to “measurable performance”, of *research* to “production and delivery”, and of *research assessment* to “quantification”. The plethora of standards, shopping-list criteria, and “cut-off point” guidelines currently in circulation illustrates it sufficiently. This is what I shall call the “Procrustean” drift in public research assessment in Britain.

The story of Procrustes, gruesome as it may be, is worth a brief retelling. Procrustes (“The Stretcher”) is mentioned in the myth of Theseus as a robber living in Attica, who enticed passers by with deceptive hospitality and, after having them lay down to rest on his iron bed, would make them “fit” the length of the bed by either “stretching” them or chopping off their limbs¹⁷. It is the contrast between the rhetoric of accommodation and the outcome of arbitrary, forceful conformity that makes the analogy to Procrustes’ bed appropriate to the above-mentioned narrowing of “quality” and “research” to fit the requirements of a technically-defined mode of research assessment.

In other words, while public discourse insists on “ensuring that appropriate measures of excellence are developed which are sufficiently wide as to capture all types of research, including practice-based research, applied research, basic/strategic research, interdisciplinary research” (UK Funding Bodies, 2005, Para 3c), the indicators proposed for the metrics-based system are hardly sensitive to this diversity. Further, even in relation to the old RAE, many critics have commented on what they perceived as “undue emphasis” “on academic publications rather than applied work”¹⁸, and a “bias against multi-disciplinary research in favour of theoretical and against applied research”¹⁹. It was not the actual acts of evaluation undertaken by members of the RAE panels that were being questioned here; rather, the concern was with the overall framework of the official discourse that constrained and interpreted their work. Far from breathing fresh air into public research policy, the recent proposals for the reform of research assessment may end up reinforcing those constraints even more tightly.

¹⁶ Earlier in this paper I commented on the risks entailed by confusing productivity with quality, and using indicators of volume as proxies for excellence. Similar risks are connected to definitions of quality in terms of natural sciences-inspired scientificity, or in terms of economic potential, user impact (reduced to observable and attributable improvement in practice), or citation impact.

¹⁷ Plutarch, *Lives. Life of Theseus*. Translated by John Dryden; Diodorus Siculus. *Library of History* (Books III - VIII). Translated by Oldfather, C. H. Loeb Classical Library Volumes 303 and 340. London: William Heinemann, 1935. Book IV.59, 59.5.

¹⁸ Lord Rees of Ludlow, Lords Hansard, 30 Mar 2006: Column 950.

¹⁹ Baroness Sharp of Guildford, Lords Hansard, 30 Mar 2006: Column 961

Restoring the socio-cultural, historical and philosophical nature of research assessment

The preoccupation with fine-tuning the techniques obscures several fundamental questions: is research evaluation indeed a matter of getting the technologies “right” (i.e. of making them effective, controllable, and in perfect fit with their object)? What are the dangers entailed by the focus on the fine-tuning of techniques and criteria to objects (and the reverse), rather than on the limits of the discourse from which these techniques emerge?

Recent developments in research evaluation have made it clear that a multiplicity of interests are at stake (academia, policy, practice, public, media, market, etc.) and that there are tensions between the forms and criteria that each of these communities favours. The value and usefulness of each procedure/strategy for research assessment is therefore contextual. It has to do with the characteristics and goals of the process of evaluation and of the evaluator, as well as with the nature and claims of the research under evaluation and with the particularities of the publication/communication channel used. Moreover, as hinted above, the procedures and indicators of research evaluation are not purely technical matters, but they are also “cultural documents, imperfectly embedded in certain historical traditions” (Thackray, 1977, p. 20). They need therefore to be read in their historicity and contextuality and in relation to the particular assumptions about knowledge and knowledge production that they embody. Recent public debates about research assessment in the United Kingdom, fuelled by the mismatch policy-academe and by the financial, logistic and prestige-related rivalries between research communities and institutions, tended to play by the rules of administrative and political discourse and neglect the socio-cultural, historical and philosophical dimensions of evaluation. The final part of the paper suggests that a restoration of these last dimensions of research assessment can help a dialogue between research communities and the policy and practice arenas.

If assessment is defined exclusively by its use as a means towards pre-determined ends (distribution of funding and holding to account), the consequences of this are likely to be the subordination of appraisal to measurement, and of process to output – i.e., falling into the extremes of what Stake (2001) calls “criterial thinking”. This may lead to the alienation of research evaluation from interpretations of good practice shared within professional communities.

Rather than cutting things to shape in Procrustean manner, that is, investing our time in the search for the perfect indicator, a more profitable way forward may involve shifting our overall way of

conceiving of assessment and of its roles, and our understanding of quality, from a narrowly defined technical framework towards a wider (historically and philosophically) understanding. Such a shift would draw on alternative discourses about the assessment of education research. I suggested elsewhere (Oancea, 2006; Oancea and Furlong, 2007) that one way of reframing the problem may be by interpreting ‘assessment’ as **deliberation and judgement**, and ‘quality’ as **excellence or virtue**, in a classical (Aristotelian) sense of the terms. Table 3 suggests alternatives to some of the more established concepts and interpretations in current official discourses.

Table 3. Discursive alternatives to instrumental accounts of research assessment

<i>Current discourse</i>	<i>Alternative discourses</i>
■ Hierarchical relationship between modes of research	■ Complex entanglement of research and practice and different modes of knowledge
■ Quality assurance and quality assessment	■ Nurturing excellence/ virtue (epistemic, technical, and phronetic)
■ Quantification, measurement and ranking of performance	■ Deliberation and judgment
■ Assessment techniques unquestioningly produce externally-specified outputs	■ Assessment techniques help research communities to gain increased control over the contingencies of their practice

From such a perspective, “excellence” in education research can no longer be reduced to the (measurable) attainment of standards of performance: it involves a synergy of epistemic, technical and practical qualities that resists instrumentalisation.

Further, the concept of technique suggested above is no longer in conflict with demonstrative knowledge (*episteme theoretike*), practical and ethical deliberation (*phronesis*) (Aristotle, transl. 1915), and professional definitions of “good research”. It is a concept akin to Aristotle’s wider understanding of *techne*, which was in fact multi-layered, and thus it is not fully captured by today’s commonsense concepts of technical skill or craft, or by the instrumental discourse of techniques, targets, and performance measures. For Aristotle, its domain covered, for example, material production or fabrication (e.g. building and shoe-making), skilful or expert intervention (e.g. military strategy or medicine), as well as performance (sports and arts). Thus extended, *techne* can incorporate an element of chance, timing (*kairos*), and ambiguity – thus, a degree of responsiveness to the conditions of one’s intervention. This opens up the possibility of *techne* linking not only to *episteme*, at one, more general, level, but also to *phronesis*, at another, which

is closer to the richness of the particular. In Aristotle's actual usage of the term, thus, *technē* encompasses activities, the characteristic features of which are scarcely captured by his "official concept" (Dunne, 1993), and which bring into play, in fact, a quite different conceptual paradigm bearing strong family resemblances with *phronesis* (Dunne, 1993, p. 261).

Such an understanding of *technē* is open towards a concept of professional activity (research, and research evaluation, included) as the conjunction of technique, praxis, and theory, in which skill is balanced by knowledge and judgement, and training by experience. If this is the case, then the recent proposals for reforming research assessment in the UK may simply be trying to squeeze complex practices into the straitjacket of externally-defined, cost-efficient and easily quantifiable performance measures, in which case they will fail to either build more democratic forms of assessment or nurture a healthy research environment in the United Kingdom.

Concluding comments

As the myth goes, Procrustes got his comeuppance at the hands of Theseus, who "fit" him to his iron bed by chopping his head off. Which only stands to show that, even in the hands of heroes, blunt, unflinching standards lead to mutilation.

This paper argued that further tweaking of the established assessment procedures (such as trying to produce perfect criteria) is unlikely on its own to solve the current research assessment conundrum. The way forward suggested here is not a case of simply reversing Procrustes's approach and perhaps starting instead to "stretch" and "cut" the "bed" (i.e. the assessment indicators and strategies) to adjust its length to that of the person (i.e. the research under assessment), while preserving a rigid one-to-one correspondence. Rather, the approach that is required involves changing our overall understanding of the relationship between the processes and the substance of assessment, accompanied by a discursive (Protean²⁰) opening towards accepting diversity, hybridisation, and versatility in research.

²⁰ Proteus, a sea-god tending the flocks of Poseidon, had "the gift to change and change again in many forms" (Ovid, *Metamorphoses*, 2.6.) to escape the necessity of prophesying. He is a symbol of versatility, hybridisation, diversity, and resistance to moulding, but also of ambiguity and ever-elusive truth.

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